



Insurance



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Welcome

American owned and managed with a commitment to proactive customer service.

Executive team are American descendants of Macedonian immigrants who departed Europe after WWI. Taskforce is a family run business that has strong ties both to the USA & Macedonia.

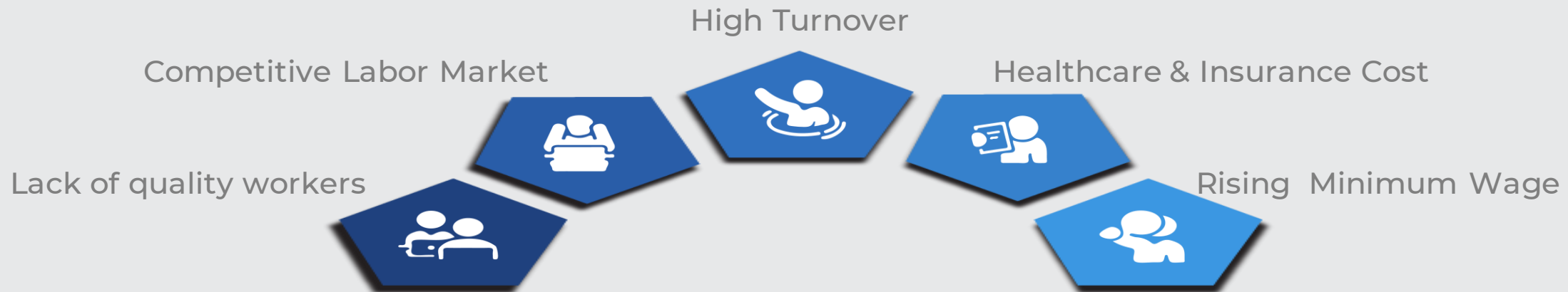
Launched in October 2015 to fill a need for an outsourcing company that could deliver a professional team that improves processes and boosts productivity.

Taskforce is headquartered in the United States with five service centers in Macedonia and one in Croatia, two locations in central Europe who have emerged as the most ideal offshore business destinations in the world.

Focused on providing business support services in the areas of insurance, healthcare, accounting, customer care support and logistics, Taskforce has grown from 1 Employee to more than 1800+ in 7 years.

Professional HIPAA compliant office.

Your Challenges



Our Advantages

Dedicated Team

Cost Reduction

Low Turnover

Fast Turnaround

Improved Effectiveness



Why Outsource?

The Macedonian Value

Macedonia is a mixture of modern and ancient history; it's a treasure trove of art, historic landmarks and architecture. A country with over 3,000 years of history, Macedonia is one of Europe's hidden gems.

European Quality Standards

EU Compliant (legal and business)

NATO Membership

NATO's 30th member state

European Educated College Graduates

High unemployment.

98% Taskforce employees have a college degree.

Robust, dynamic educational culture

Excellent multilingual tradition

English proficiency of highest standards.

English Language Studies required from Kindergarten through 2nd year of college

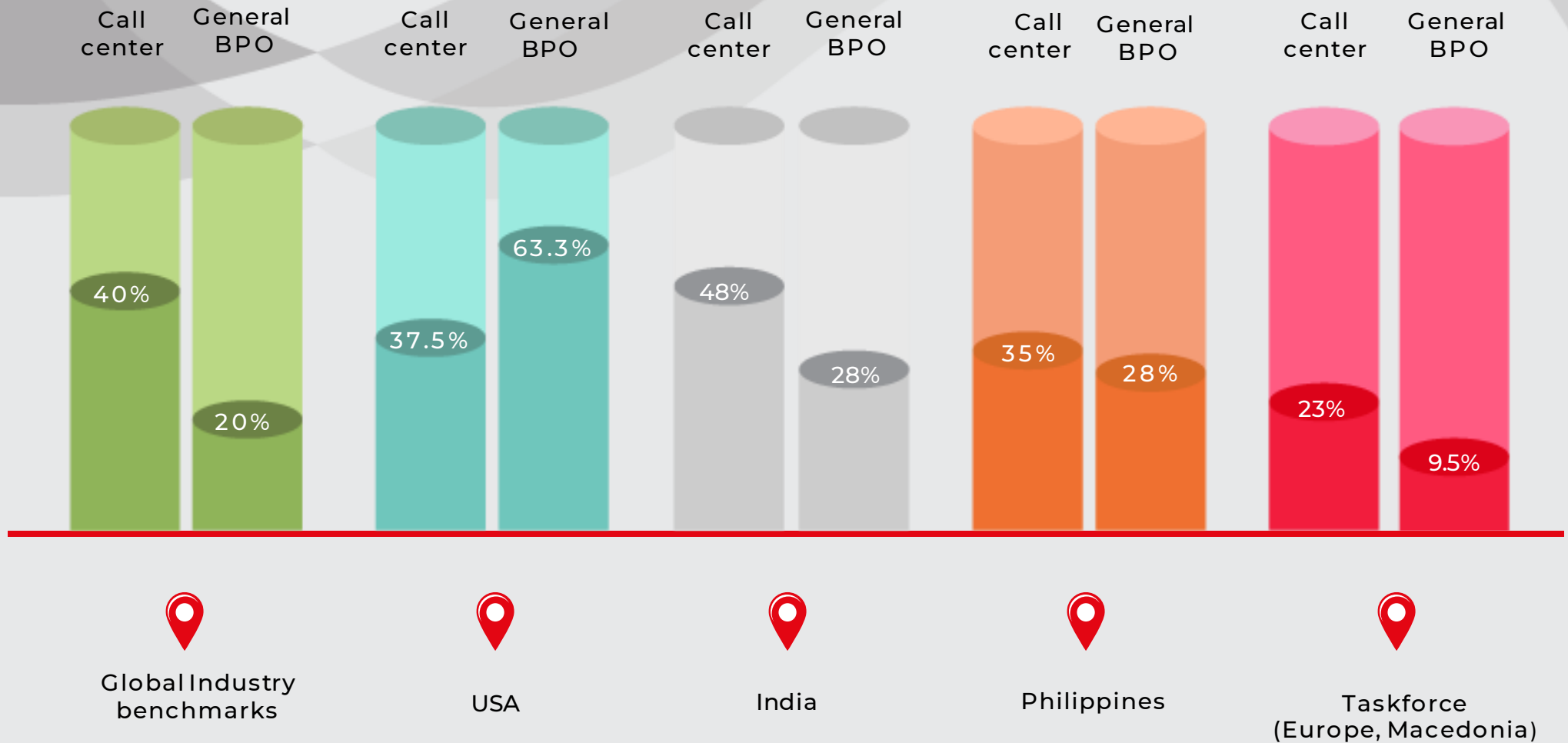
Industry Leading Turnover of only 9.5%.

Industry average of 25-30%.

Some leading markets approach 50%.

Our Value

Global Turnover Rates





OUR
| Insurance
Support Services

www.taskforcebpo.com

Our Approach

We build dedicated teams of professionals to improve your processes and reduce your administrative workload.

Let your people focus on serving your clients while we take care of the rest.



We maintain an open and direct line of communication to your dedicated team members.



Our Certified Teams are led by industry leading experts.



Continuous education & training culture – Taskforce Academy

Services

Administrative and Customer Support Services include:

Policy Checking

Endorsements

Submissions

Applications

Document Management

Certificates of Insurance

Proposals

Quotes

Downloads/Comm Log

General Data Entry

Commission Reconciliation

General Accounting Tasks

Claim Tracking

Loss Runs

Cancellations

Administrative Support

Taskforce is different!

**CHIEF OPERATING OFFICER
LARGE INDEPENDENT INSURANCE HOLDING
GROUP
USA**

**CEO
MICHAEL HOTALING
HOTALING INSURANCE GROUP
NY**

In only 4 months, Taskforce had changed my perception of outsourcing.

It is not about saving money. It is about upgrading your capabilities with a partner that is with you all the way. The team we have is exceptionally bright, hardworking and excited to be working with us. I have used another outsourcing company for over 10 years, and I am no further along with the business. Switching to taskforce has brought a new life to our abilities and staff that I don't believe any other company can do. The taskforce energy is infectious, best move I ever made!

Working with Taskforce has been nothing short of great! We have built team of 3 and adding a 4th now. The best part of Taskforce is there is no menu of services. We collaborate with their team and create exactly what we want to have done on their end. Their team members are truly a part of the Hotaling team!!

We look forward to our continued partnership!!

Next Step



1

employee

Contact us



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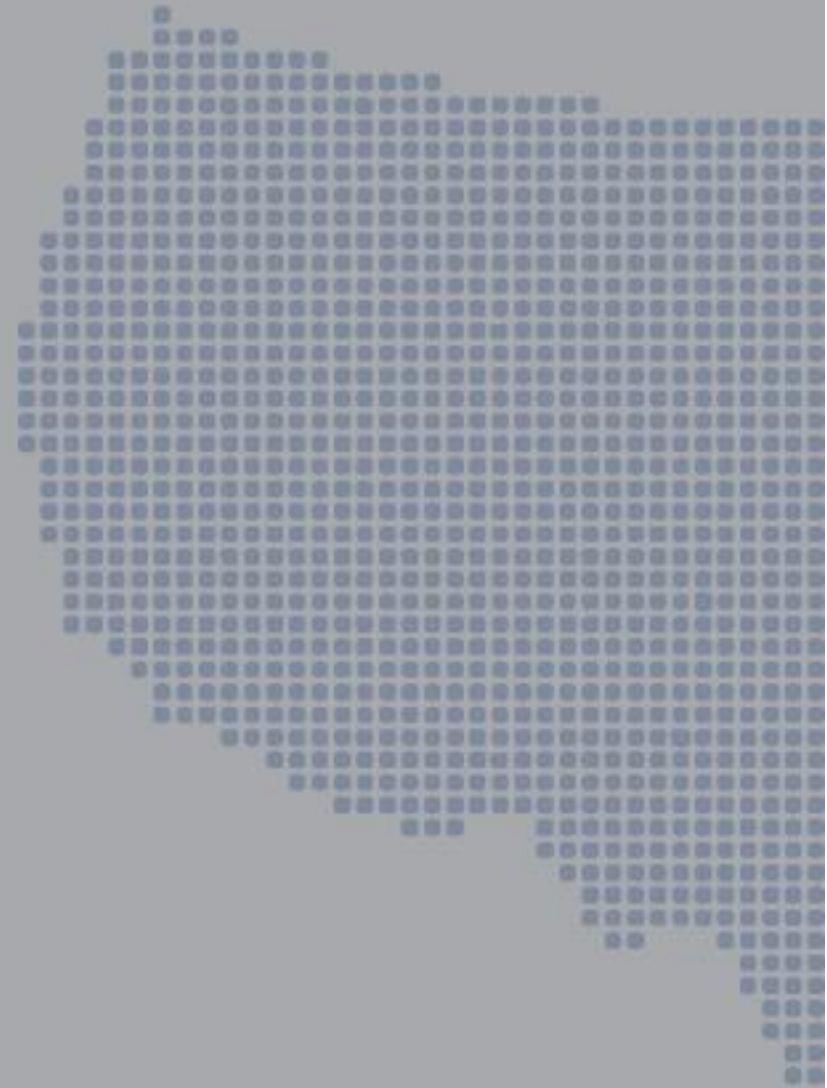
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Expertise. Quality. Value.

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